

## Dear Resident,

In these times of uncertainty, your safety and well being remain our highest priority. We would like to remind you that our Resident Service Centres are closed, as such, it will be more difficult to meet the obligations of your contract if you are paying via cheque as there is no staff on site.

Please take advantage of remote rent payment options available to you including Preauthorized Payment (PAP) and Online Banking (OLB). Necessary forms or online banking info can be provided upon request. Please contact us as soon as possible.

Thank you for your cooperation and ongoing support. We will continue monitoring COVID-19 updates and will respond based on the advice of governments, public health authorities, and medical professionals.

Sincerely,

Minto Apartments Team