



Reputation Dashboard (MPI) - SLT

Quarter 2 2024

42 Locations

Reputation

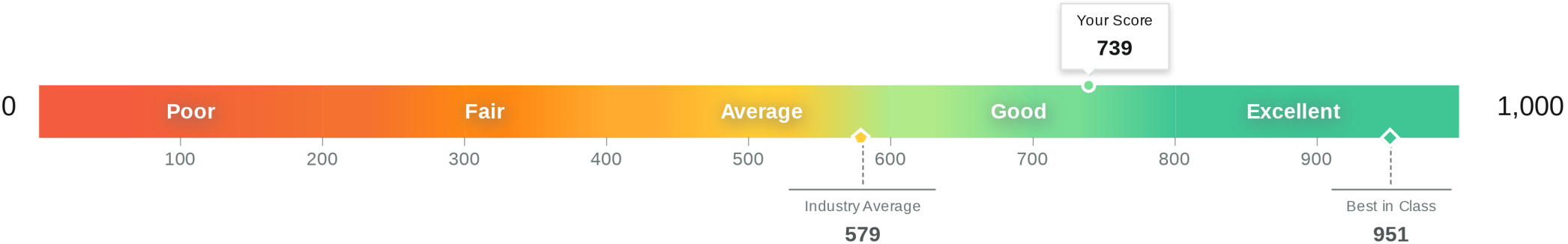
Previous Qt. Reputation Score Summary

Reputation Score Good

739

▲ 6% (39 pts)

30 days ago: 700



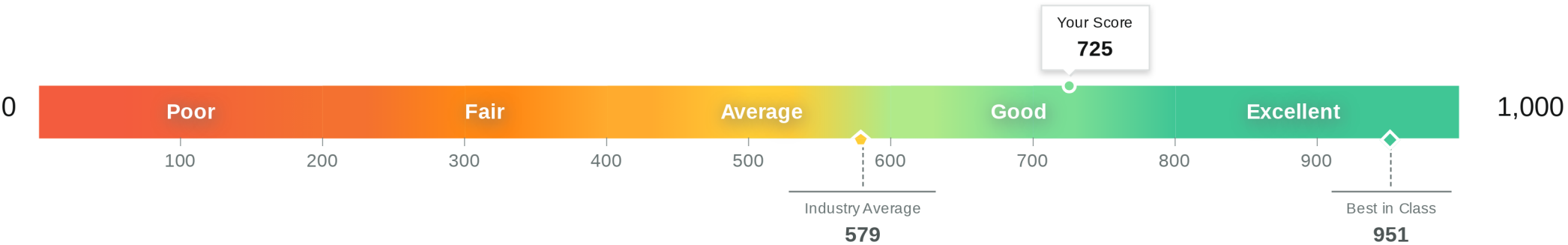
Current Qt.Reputation Score Summary

Reputation Score Good

725

▼ 2% (-14 pts)

30 days ago: 739



Overall Reputation Score v.s Best in Class & Industry Average										
Location (3) 	Reputation Score 	Review Sentiment 	Review Volume 	Review Recency 	Review Quality 	Review Spread 	Review Response 	Search Impressions 	Listing Completeness 	Social Score 
◆ Best In Class	951	100%	96%	100%	95%	91%	100%	100%	100%	85%
● Industry Average	579	72%	42%	40%	35%	52%	72%	68%	73%	75%
Lonsdale Square Apartments (MPIYVR1)	870	99%	53%	98%	74%	53%	100%	88%	82%	-
York Mills and Leslie (MPIGTA11)	866	99%	53%	100%	76%	53%	100%	91%	94%	● 63%
The Roe (MPIGTA17)	862	99%	53%	100%	78%	53%	100%	91%	85%	● 63%

Previous Qt. Google Reviews Overall Summary

Total Reviews
707
3% Negative | 0% Neutral | 97% Positive

Overall Rating
4.9 /5

Reputation Score
739 /1,000

Current Qt.Google Reviews Overall Summary

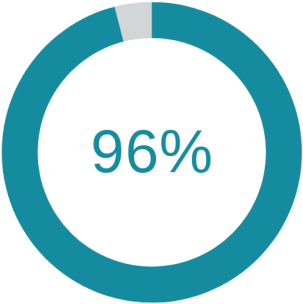
Total Reviews
15
13% Negative | 0% Neutral | 87% Positive

Overall Rating
4.4 /5

Reputation Score
725 /1,000

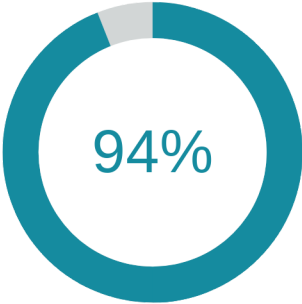
Current Qt. Google Review Star Rating Trend

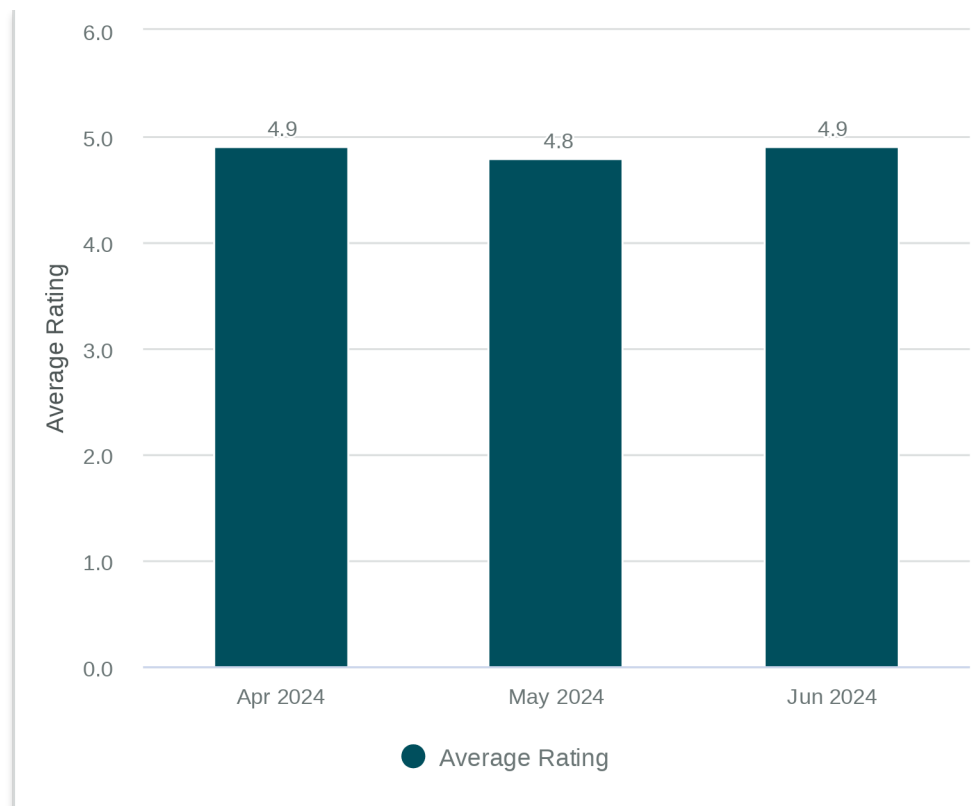
Current Qt. Google Reviews Overall Response Rate

Positive Response Rate

Total Positive Reviews:

Neutral Response Rate

Total Neutral Reviews:

Negative Response Rate

Total Negative Reviews:



688

2

17

Word Cloud



Current Qt. All Surveys Overview

Surveys

NPS

31.8

▲ 14%

Average Rating

4.3/5

= 0%

Surveys

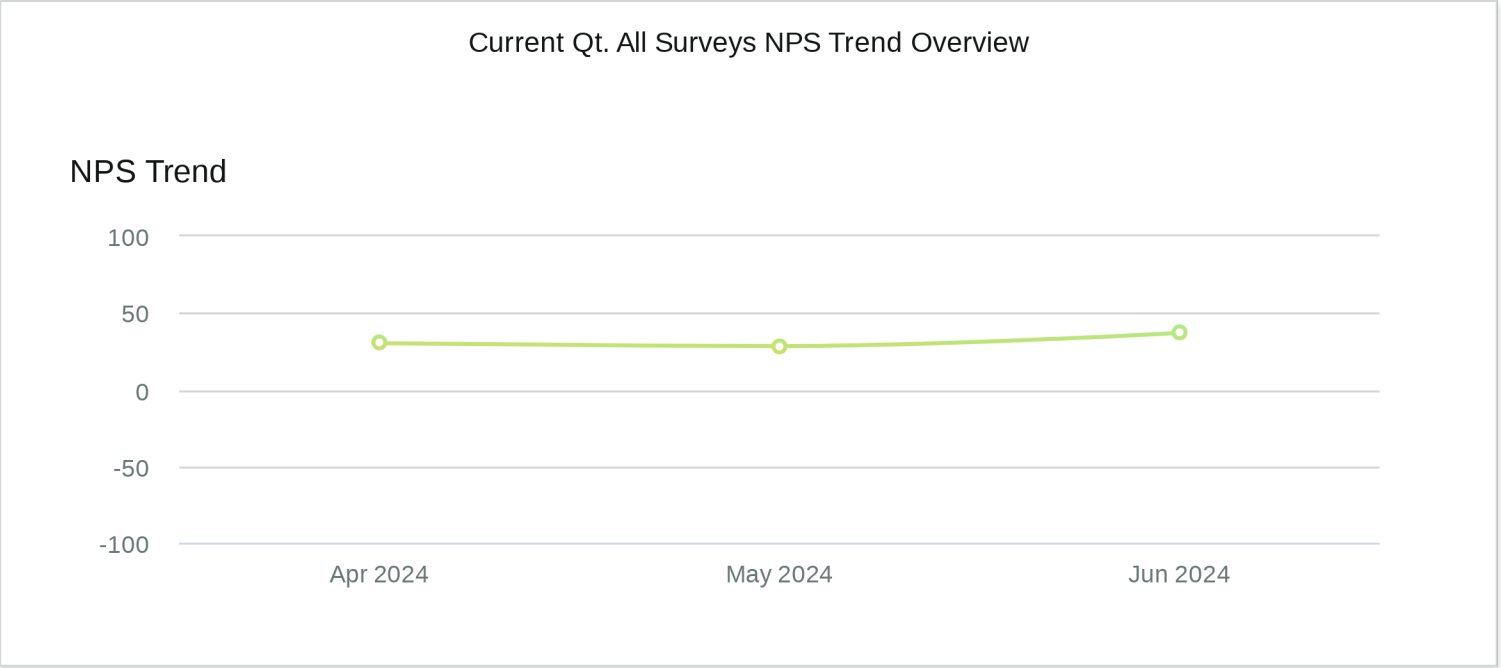
1,037

▼ 8%

Jan 1, 2024 - Mar 31, 2024: 27.6

Jan 1, 2024 - Mar 31, 2024: 4.3/5

Jan 1, 2024 - Mar 31, 2024: 1,127



Previous Qt. All Surveys - Overall Summary

Source (1)	Total Surveys	Average Rating
Survey	980	4.3 /5
	11% 7% 82%	

Current Qt. All Surveys - Overall Summary

Source (1)	Total Surveys	Average Rating
Survey	1,037	4.3 /5
	12% 7% 81%	

