



Autumn 2005

News and Events from the Living Communities of Minto

Living

Minto Celebrates 50 Years!

pg.3

Premiere
Issue



Inside This Issue

Welcome
Pg.2

"Take it Back"
Program
Pg.2

Minto Rental
Rewards
Pg.3

Meet your
Team
Pg.4



(from left to right) Rob Smeaton, Paul Berube, Peggy Ferguson, Monica Sioui, Roger Martin, Coleen Sloan, Sarah Stevens, Ryan Dunn, Edward Reid, Elie Arraj, Rob Munro, Enemencio Herrera, Nat Desrochers, Abdu Ameziane, Lizette Caceres, Gerry Irving, Janice Drouillard & Trevor Mahoney.

Meet your Parkwood Hills Service Team!

At Minto we're always thinking from the customer's perspective, meaning that your on-site service team should always be accessible and easy to reach. Whether you need to request in-suite service, get set up on our pre-approved payment plan or reserve a visitor's parking pass, all you need to do is contact your Minto Service Team at 224-5017. Or, if you have an after-hours emergency, please call 782-2201. We're here to make your rental experience as easy and convenient as possible!

Each group of Minto communities has both a Property Manager and a Property Administrator to serve you.

Contact your Property Administrator for information about:

- Specific inquiries as it relates to your rent or parking
- Questions about your insurance
- Booking the party room or guest suite
- Questions about your Coinamatic laundry card

If you need more assistance or have a specific inquiry about a service concern in your suite please contact your Property Manager.

Find your building from the list below to meet your team members:

Town Homes, Meadowlands Drive and Hogan Street
Commodore A, 1124 Meadowlands Drive
Commodore B, 1130 Meadowlands Drive
Walkups, Meadowlands Drive

Janice Drouillard, Property Manager, 224-0925
Lizette Caceres, Property Administrator, 224-3202

Frontenac, 1192 Meadowlands Drive
Grenadier, 1129 Meadowlands Drive
Stratford, 1186 Meadowlands Drive
Tanglewood Garden Homes, Woodfield Drive
Cavalier, 77 Inverness

Lasalle, 1218 Meadowlands Drive
Rob Munro, Property Manager, 224-1425
Ryan Dunn, Property Administrator, 224-1602

Huron Towers, 1339 Meadowlands Drive
Seneca Towers, 1343 Meadowlands Drive
Chelsea, 1140 Meadowlands Drive
Hampton, 1150 Meadowlands Drive
Monica Sioui, Property Manager, 224-9602
Coleen Sloan, Property Administrator, 224-9241

Garden Homes, Meadowlands Drive, Chesterton Drive,
Fisher Avenue & Bowhill Avenue
Rob Smeaton, Senior Property Manager, 224-4499
Valerie Williams, Property Administrator, 224-7051

And, of course, if your accommodation requirements change feel free to speak with any of our Rental Consultants. They will work with you to help you find exactly what you need. Simply call 782-2227 or visit www.minto.com

**Congratulations to
Nancy McKelvie winner of
the 2005 Parkwood Hills Garden
Contest and the Most Improved
Garden winner is Janice
McFarlane.**



Printed on Recycled Paper using
Post Consumer Waste.

www.minto.com





Welcome!

Welcome to the new look Minto Living, a newsletter created just for you, our residents and customers. Minto Living will continue our twelve year tradition of bringing you updates and useful information about your community four times per year. Every issue including this one will be available on Minto's Website - just click www.minto.com and get access to past issues and learn more about Minto's communities across Ottawa and Southern Ontario.

A special thanks to all our friends and neighbours who contributed to Minto Living and of course to our residents who help shape our communities and make them the great places that so many are proud to call home! We hope you enjoy this premiere issue and pass it on to your friends and family when you're finished.

We invite your suggestions and story ideas. Each issue we will publish one of your letters and award the writer with a special prize so be sure to send us your comments!

Minto Living is a regular publication of Minto Developments Incorporated. Write to us at: Minto Living 1051 Baxter Road, Unit 22B, Ottawa, ON K2C 3P2 or email to living@minto.com

"Take it Back" Program

With the only dedicated energy management team in the industry, Minto strives to contribute to a healthier planet. Kudos to the City of Ottawa's award-winning "Take It Back!" program. This program encourages local businesses to "take back" many of the household materials that they sell, and to ensure they are reused, recycled or disposed of properly. It provides a convenient and safe way for residents of Ottawa to return to participating retailers many household items that should not go in the garbage. As well, the program has become an alternative to the residential recycling boxes and Household Hazardous Waste depots. For example, used motor oil, which is accepted at City-run Household Hazardous Waste depots, can be conveniently brought back to many gas stations, garages and car dealerships listed in the program.

Other examples of materials that can be returned include: anti-freeze, cell phones, tires, clothing, small appliances, eyeglasses and

other medical supplies, clothes hangers, rechargeable batteries and more.

Since it's inception, the program has grown from three automotive products taken back by 16 automotive retailers in 1997, to more than 97 different products taken back by over 500 retailers, charitable organizations and depots in 2005. In 2002, an audit was performed on 14 different products taken back by participating retailers. It was determined that participating retailers diverted yearly, at minimum, **402 tonnes** of material from the landfill or City run hazardous waste depots.

"Take It Back!" partner retailers, charitable organizations and depots are listed in an annual directory on the City's website at gc/takeit-back/-index_en.shtml and on www.minto.com.



Take the first step to Home Ownership

It's easy. Just by renting with Minto, you're earning Minto Rental Reward Dollars. How much? You receive \$50 per month for the first 3 years. That means...

After your first year with Minto, you've earned \$600! After 3 years, you will earn \$1,800 and each additional year, you will receive \$150 per year.

How to use your Minto Rental Reward Dollars.

Your Rental Reward Dollars are yours to spend as you wish on your new Minto home. Put them towards new home upgrades at the Minto Design Centre, mortgage payments, or use them to buy that new sofa you've always wanted.

As soon as you take possession of your new Minto home, you will receive a cheque in the amount of the total Rental Reward Dollars that you have accumulated.

You may already have thousands of dollars available.

If you haven't already registered, you can sign up by either dropping by your Resident Services Centre, or by filling out our online survey form at www.minto.com but remember that even if you have not registered, you still qualify to receive your Rental Reward Dollars retroactively where applicable. Some conditions apply. See your rental consultant for details.



24/7 Online Service!



You can now send us your comments and service requests 24/7! Simply log on to www.minto.com and head to the Ottawa Rentals Page. Here you'll find a menu of items to choose from. Send us our feedback or complete an online maintenance request. In this section you'll also find this premiere and future issues of Minto Living.

We look forward to hearing from you!
www.minto.com



Minto at 50!

2005 is a very significant year in Minto's history as we celebrated our 50th anniversary! To mark this momentous occasion a number of initiatives were implemented including our 50 Charities in 50 Weeks Donations program. For 50 weeks in 2005 Minto is contributing \$5000 per week to 50 Charities in our great community. So far, close to 40 local charities have already received one of Minto's weekly gifts of \$5,000. Because of this program, new Canadians are being assisted by volunteers to get acquainted with their new country, trees are being planted, classes are being held for children with disabilities and children in our community are being fed.

Here are only some of the charities in our community that have received donations: Children at Risk, Gloucester Emergency Food Cupboard, Line 1000 Placement Services, Positive Action for Conductive Education (PACE), Tree Canada Foundation, Volunteer Ottawa, The Rehabilitation Centre Volunteer Association, Sexual Assault Support Centre of Ottawa, National Capital Children's Oncology Care Inc. (Ronald McDonald House), and Ottawa-Carleton Independent Living Centre.

On Tuesday, May 17th, Minto officially celebrated turning 50! In each Minto office and rental centre in Ottawa, Toronto and South Florida, employees and customers alike were invited to join the festivities and enjoy a birthday cupcake! Close to 10,000 cupcakes were enjoyed - that's a lot of cupcakes!



**A Tradition Of Value
for 50 years**